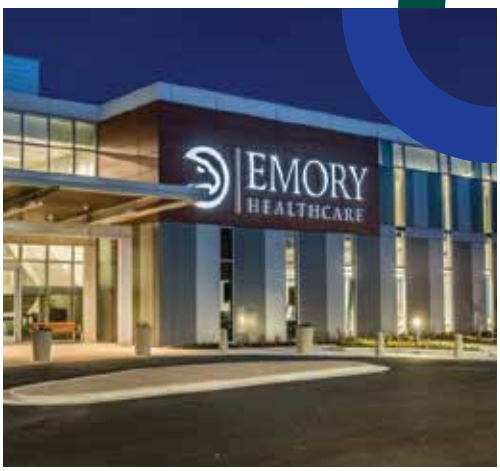
Accuity



Accuity results for Emory Healthcare

$20M+ annual incremental revenue captured and a 2.17% CMI increase

Accuity strengthens clinical revenue integrity and quality for Georgia's most comprehensive academic health system.

About Emory Healthcare

Emory Healthcare features 11 hospitals, the Emory Clinic, and more than 490 provider locations. Part of Emory University and based in Atlanta, Emory is a nonprofit, clinically integrated network with 3,800+ physicians covering 70+ subspecialties. The system treats highly acute and medically complex patients, and accurate documentation of severity, risk adjustment, and clinical outcomes affects both quality reporting and reimbursement integrity.

The challenge

Emory faced the documentation and quality challenges common to large academic medical centers, amplified by the severity and diversity of its patient population:

01 Risk adjustment and severity-of-illness documentation essential for publicly reported quality outcomes

02 Documentation not fully reflecting patient complexity across multiple hospitals and specialty service lines

03 Growing clinician documentation burden from EHR workflows and value-based reporting demands

04 Pressure to balance regulatory compliance and patient safety while reducing preventable harm events and readmissions

05 Variability in care documentation across 11 hospitals and 70+ subspecialties

Why Accuity

Emory needed to strengthen clinical documentation integrity and revenue capture at enterprise scale without adding burden to clinical teams already under documentation pressure. Accuity's physician-governed AI offered a way to review each inpatient chart in full, surface what was being missed, and deliver measurable financial impact.

Accuity

> "Accuity has become a strategic partner for Emory Healthcare, delivering measurable gains in both the quality and integrity of clinical documentation. Working alongside another partner specializing in revenue cycle operations and workflow optimization, they've helped strengthen Emory's financial performance through significant revenue growth and reduced operating expenses."
>
> Jamie Watson
> Chief Revenue Cycle Officer
> Emory Healthcare

The Accuity solution

Amplifi, Accuity's physician-governed AI engine, trained on millions of physician-reviewed, payer-adjudicated inpatient charts, reviewed more than 69,000 charts across Emory's system in 2025, surfacing clinical signals and codable clues across 100% of each chart's data. Physicians and coders assessed each finding, determined whether a coding change or documentation query was needed, and applied the most accurate outcome.

Accuity worked alongside a revenue cycle operations partner that provided automation and workflow optimization. Accuity focused on reviewing each inpatient chart in full, surfacing missed clinical signals and ensuring the coded record fully reflected the clinical reality of care delivered. The combined approach addressed both operational efficiency and revenue integrity at the source.

Accuity operated within Emory's existing systems and workflows, adding no burden to clinical teams. More accurate coding and stronger capture of clinical complexity drove measurable improvement in both revenue performance and documentation quality.

The results

Accuity's physician-governed AI delivered $29.5M in additional annualized revenue through improved clinical documentation accuracy and strengthened capture of clinical complexity across Emory's system, exceeding the original projection. Revenue lift was driven by more accurate coding, stronger severity-of-illness and risk-adjustment capture, improved quality metric performance, and reduced payer denials.

The combined engagement between Accuity and another revenue cycle operations partner also reduced Emory's operating expenses by approximately 25% through streamlined operations and automation.

Accuity impact for Emory Healthcare

$20.6M
Annualized net cash benefit

69,112
Charts reviewed in 2025

2.17%
CMI increase on charts reviewed by Accuity

25%
Reduction in revenue cycle operating expenses

Emory Healthcare at a glance

Georgia's most comprehensive academic health system

Atlanta, GA
Headquartered

$8.5B
Net patient revenue

2,691
Licensed beds

105,626
Discharges

7
Hospitals supported by Accuity